

# System Accessibility statement for CIMAR Medical Imaging Cloud

This accessibility statement applies to Cimar's Medical Imaging Cloud service hosted at <https://cloud.cimar.co.uk>

This is a medical imaging cloud platform that is used for teaching, diagnostics, National Screening programs, Medical Image sharing between hospitals and in some cases, direct to patients. In most cases, this website and service is used by qualified diagnostic users such as Radiologists, Consultants or Cardiologists.

This website is run by Cimar UK Ltd. Cimar is committed to testing and delivering all web content on the Cimar web service and website to WCAG 2.1, level A and AA compliance. We achieve this by testing our web pages and content against the WCAG 2.1 Level A and AA checkpoints and make changes to ensure we meet the success criteria. Our website also undergoes user testing by blind and partially sighted people.

We want as many people as possible to be able to use this website. For example, that means users are able to:

- change colours, contrast levels and fonts
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

Cimar's web UI is compliant with these principles for users that require these levels of accessibility on the web pages they use in our system. We've also made the website text as simple as possible to understand. [AbilityNet](#) has advice on making your device easier to use with our web interface if you have a disability.

## Feedback and contact information

If you need information on this website in a different accessible format such as PDF, large print, easy read, audio recording or braille:

- email [support@cimar.co.uk](mailto:support@cimar.co.uk)
- call +44 (0)20 3904 0330

We'll consider your request and get back to you in a few days.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us as detailed above, and describe the functionality you are wanting to see improved.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

# Technical information about this website's accessibility

Cimar UK is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard. Third party tools and software may be needed to realise elements of this compliance, such as voice recognition software for navigation - this is Client-Side configurable software typically and functionality is dependent on the VR solution in use by the user.

Medical images (diagnostic studies) do not meet WCAG 2.1 success criterion 1.1.1 (non-text content). This is default behaviour of medical imaging by its nature, and will remain so as it does across the NHS.

## Content that's not within the scope of the accessibility regulations

### **PDFs, Images and other documents generated outside our website.**

PDFs, Word documents and medical images are essential to providing our services. For example, PDFs can be added to our website by users and we have PDFs with information on how users can access our services. Most of these resources (and any clinical/record documents) are the property of our Client and as such are their responsibility.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards, as far as we are able to ensure.

## Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#) and in any case, extremely rarely used or added to our platform by users.

# Preparation of this accessibility statement

This statement was prepared on 12<sup>th</sup> July 2021. It was last reviewed on 06<sup>th</sup> July 2023.

This website was last tested on 06<sup>th</sup> July 2023. The test was carried out by Cimar using its own testing templates.

We used this approach to deciding on a sample of pages to test which we select as being the most commonly accessed by users.

## Further Information

If you have additional questions, please contact us any time. Or write to us at **Cimar UK Ltd**, 124 City Road, London EC1V 2NX. UK

We can be contacted by email at [info@cimar.co.uk](mailto:info@cimar.co.uk) or by telephone by calling +44 (0) 800 093 0913. Our website is [www.cimar.co.uk](http://www.cimar.co.uk)